Town Council Work Session

November 20, 2025
Town Hall
2121 Cross Timbers Road
Flower Mound, TX 75028

6:00 p.m.

In accordance with section 551.127 of the Texas Government Code (Open Meeting Act) this meeting will be an in-person meeting with either a member of Town Council, staff, or consultant, participating by video conference. The public meeting location will be Flower Mound Town Hall, 2121 Cross Timbers Rd, Flower Mound, Texas. The Mayor, as presiding officer of Town Council, and a quorum of the Town Council will be physically present at this location. The location where the Mayor is physically present shall be open to the public during the open portions of the meeting.

Comments regarding any agenda item can be sent to the Town Council by emailing towncouncil@flowermound.gov or by calling 972.874.6005 and leaving a message.

AGENDA

A. CALL TO ORDER

B. PUBLIC COMMENT

The purpose of this item is to allow the public an opportunity to address the Town Council regarding any item on this agenda that is not a "Public Hearing." Issues regarding daily operational or administrative matters should first be dealt with by calling Town Hall at 972.874.6000 during business hours.

In accordance with the Texas Open Meetings Act, the Town Council is restricted from discussing or acting on items not listed on the agenda.

To speak to Council during public comment, please fill out a comment form (PDF).

- Speakers are limited to 3 minutes, a tone will sound at 30 seconds left and when time has expired, and times may be adjusted by the mayor
- Speakers must address their comments to the Town Council
- Please state your name and address when speaking

C. WORK SESSION ITEM(S)

1. Denco 9-1-1 Update
2. Value of Municipal Services: Parks and Recreation

D. ADJOURN

I do hereby certify that the notice of above meeting for the Town of Flower Mound was posted at Town Hall, Town of Flower Mound, Texas, and on the Town's website in compliance with Chapter 551, Texas Government Code on November 14, 2025, by 5:00 p.m.

Anne Carnes, Deputy Town Secretary

In accordance with section 551.043 of the Texas Government Code, the Taxpayer Impact Statement can be viewed by clicking **HERE**.

The Flower Mound Town Hall and Jody Smith Hall are wheelchair accessible. Requests for accommodation or interpretive services must be made 48 hours prior to this meeting by contacting Town Hall at 972.874.6000. Additional time limits will be provided for members of the public that need to address the Town Council through a translator.

TOWN COUNCIL
AGENDA C.1.
WORK SESSION ITEM(S)

DATE: November 20, 2025
FROM: James Childers, Town Manager
ITEM: **Denco 9-1-1 Update**

BACKGROUND: This work session item features a presentation by a representative from DENCO 9-1-1 to provide Town Council with a brief update on the agency's operations, initiatives, and regional coordination efforts. The presentation will offer insights into DENCO 9-1-1's current service delivery and highlight operational changes implemented since the Town's last update. A representative will be available to address any questions from Town Council.

BOARD REVIEW/CITIZEN FEEDBACK: N/A

ALTERNATIVES: N/A

FISCAL IMPACT: N/A

LEGAL REVIEW: N/A

ATTACHMENTS:
None

DRAFT MOTION: No action is required by the Town Council on this item.

TOWN COUNCIL
AGENDA C.2.
WORK SESSION ITEM(S)

DATE: November 20, 2025
FROM: Chuck Jennings, Director of Parks and Recreation
ITEM: **Value of Municipal Services: Parks and Recreation**

BACKGROUND: The Town of Flower Mound is launching a new work session series titled, “Value of Municipal Services”, to provide Town Council and the public with a deeper understanding of the services the Town delivers to the community. These sessions are designed to highlight the scope and impact of municipal services, share recent trends and performance insights, and offer a transparent look at the cost of these services to taxpayers. Each session will also include comparisons to benchmark communities to help contextualize the value and efficiency of Flower Mound’s service delivery. The intent of this series is to equip Town Council and residents with meaningful information and education about the Town’s operations, while also creating space for questions, discussion, and deeper exploration of each service area.

The fifth session in this series will focus on Parks and Recreation. The presentation will provide an overview of the department’s wide-ranging services, including park maintenance, recreation programming, special events, and facility operations. It will highlight key performance metrics, trends in community use and service delivery, and recent accomplishments and challenges. The session will also explore how these services enhance quality of life, promote community wellness, and support the Town’s strategic goals.

BOARD REVIEW/CITIZEN FEEDBACK: N/A

ALTERNATIVES: N/A

FISCAL IMPACT: N/A

LEGAL REVIEW: N/A

ATTACHMENTS:
None

DRAFT MOTION: No action is required by the Town Council on this item.